

Aaron Cloward

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Career Portfolio

Visit my website
DynamicLX.com to see
demonstration of skills and
core competencies:

- ▶ award-winning writing
- ▶ course authoring
- ▶ LMS administration
- ▶ video production
- ▶ e-learning voiceover
- ▶ photography

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Awards & Honors

 2009 HSPA (IAHCSMM)
Past President's Award

 2012 HSPA (IAHCSMM)
Past President's Award

 **Featured Manager**
Virginia Mason
Medical Center

Published Article



**Let Your Safety Efforts
Take Flight:** What
Healthcare Can Learn
from the Aviation Industry

Communique
July/August 2015

Education

Bachelor of Arts
with honors
American Public University
May 2012

Surgical Technology Certificate
with honors
Salt Lake Community College
May 2003

Associate of Arts
magna cum laude
Dixie State University
June 1999

Technical Skillset

★★★★★
Docebo (LMS)

★★★★★
Talent LMS

★★★★★
Moodle

★★★★★
Office 365

★★★★★
Articulate 360

★★★★★
Adobe Captivate

★★★★★
Creative Cloud

★★★★★
Audacity

Experience

Caregiver

February 2016 to May 2020

- ▶ Full-time caregiver for family member who had a terminal illness.

Clinical Education Specialist

STERIS Corporation

May 2015 to February 2016



Teaching

Live presentation of Continuing Education lectures to surgical and sterile processing departments of hospitals and medical centers across the country. Assigned area covered the company's largest Clinical Education territory in North America.



National Curriculum Update Project

Member of small group tasked with updating and streamlining over 50 Continuing Education presentations.



Equipment Troubleshooting & Training

In collaboration with service technicians, investigated and diagnosed sterilization equipment issues; provided additional one-on-one education with technicians on sterilization best practices.

Medical Hiatus

March 2014 to May 2015

- ▶ Hiatus from full-time employment for major surgery and recovery.

National Field Trainer & Instructional Designer

PREZIO Health (now Northfield Medical, an Agiliti company)

June 2013 to March 2014



Instructional Designer

Converted legacy in-person training courses to e-learning format; primary LMS administrator.



National Certification Courses

Created comprehensive online prep courses for **HSPA/IAHCSMM** (Healthcare Sterile Processing Association) and **CBSPD** (Certification Board for Sterile Processing & Distribution) national certification prep courses; included core curriculum from each organization, learning activities, assessments and an hour-long video lecture each week.



Teaching

Instructor-led Training (ILT) given to medical center surgical and sterile processing departments across the country; planned and presented half-day seminars and across the country.

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Additional Experience

Undergraduate Studies & Job Search

American Public University

December 2011 to June 2013

- ▶ Focused on final semester of Bachelor of Arts degree (Senior Capstone project).
- ▶ Graduation and job search with newly acquired degree.

Sterile Processing Project Coordinator & Sterile Processing Supervisor

Virginia Mason Medical Center

February 2009 to December 2011



Video Training

Created "broadcast to workstation" internal livestream for daily in-services; on-demand video staff meetings and web-based training sessions; first exposure to creating e-learning modules for staff training.



Instacount Administrator

Leader of system implementation team. Primary department coordinator for software and hardware issues with **Instacount** instrument tracking system. Administered instrument inventory management, including frequency tracking for Kaizen projects.



Supervisor

Coordinated and supervised the re-processing of surgical instruments for 25 hospital system clinics. Administered departmental intranet site.

Sterile Processing Technician (Contract Traveler)

Surgical Staff, Inc.

September 2008 to February 2009



- ▶ Decontamination, assembly and sterilization of surgical instrumentation.
- ▶ Two consecutive 13-week travel assignments. Contract extension requested by department manager based on exceptional performance.

Central Processing Technician, Level IV

Primary Children's Medical Center

July 2007 to September 2008



Operating Room Core Tech

Instrument and supply liaison between the O.R. and Central Processing for routine and Trauma One procedures.

Certified Preceptor

Often known as "train-the-trainer" certification. Organizational certification to train newly hired Sterile Processing Technicians.

Surgical Laser Technician, Level III

PRI Medical Technologies (now Universal Health Services, Inc.)

December 2003 to February 2007



Surgical Laser Technician

Provided surgical lasers and associated clinical expertise to hospitals and clinics in Utah, Idaho and Colorado. Certified as Medical Laser Safety Officer (LSO) in urology, gynecology, orthopedics, neurology, otolaryngology, and plastic/cosmetic procedures.



Surgeon Coach & Regional Trainer

Educated new employees and hospital staff in instrument set-up for laser procedures. Coached surgeons throughout surgical procedures regarding tissue interaction, laser technique and post-operative outcomes.